



U.S. Immigration
and Customs
Enforcement

SEVP
STUDENT AND EXCHANGE VISITOR PROGRAM

Spring/Summer 2015
Conference Presentation

Presentation Overview

- Policy and Regulatory Updates
- Updates on the Form I-17, “Petition for Approval of School for Attendance by Nonimmigrant Student”
- School and Student Hot Topics
- Upcoming Student and Exchange Visitor Information System (SEVIS) Enhancements
- SEVP Response Center (SRC) Updates
- News from the Field Representative Unit
- Study in the States as a Resource for Designated School Officials (DSOs)

Policy and Regulatory Updates

Hot Topics and Trends

- Regulatory Updates
 - Adjustments to Limitations on Designated School Official Assignment and Study by F-2 and M-2 Nonimmigrants
- SEVP Policy Guidance Review
 - Pathway Programs
 - Definition of the Academic Year
- Upcoming Guidance for Comment
 - Student Employment, Student Absence, School Breaks and Annual Vacation

Form I-17 Updates *Best Practices and Resources*

- Form I-17 Updates and Processing
 - Increase in the number of updates submitted daily
- Items that Require Adjudication
 - Fields that require adjudication on the Form I-17 include:
 - Fields 1 through 5
 - Fields 9 and 10
 - Fields 12 through 16
 - Fields 19 and 22
 - Principal designated school official (PDSO) and DSO Listings and Form I-17B, “Record of School/Campuses”
 - For a complete list, download the [Recertification Checklist](#)
- Best Practices, Helpful Hints and Resources

Compliance and the Community

School and Student Hot Topics

- Student Issues
 - I-901 SEVIS Fee payment
 - Optional Practical Training Reminders and Reporting
 - Form I-515A, “Notice to Student or Exchange Visitor”
- School Issues
 - Difference between a Remedial Action Plan and Out-of-Cycle Review

Improving Performance

SEVIS Enhancements

- Upcoming SEVIS Enhancements
 - Spring Release
 - SEVIS Employment Information Page
 - June 2015 Release
 - SEVIS Names, Address and Email Standards
 - SEVIS Download Page and Mass Reprint Feature
 - Updated Form I-20, “Certificate of Approval for Nonimmigrant Student Status,” and Form DS-2019, “Certificate of Approval for Exchange Visitor (J-1) Status”
- SEVIS Resources
 - SEVIS Webinar Series
 - Job Aids, Fact Sheets and FAQ Guides
 - SEVIS Help Hub

Enhancing Customer Support

News from the SRC

- Transition Update
 - Changes to the SRC
 - Increased call volume
- Planned Enhancements
 - New features coming in 2016
- Reminders for Contacting the SRC
 - Information to have ready when calling the SRC

Localized Support *Field Representative Unit*

- Updates from the Field
 - First and second class of field representatives deployed
 - Hiring and deployment of third and fourth classes
- What to Expect During a School Visit
 - Goals and expectations for successful meetings

A Resource for Everyone

Study in the States

- Resources for School Officials
 - Draft guidance for comment
 - Topic-specific webinars
 - Videos and tutorials
- Resources for International Students
 - Translate content into 90 languages
 - Study Guide to the States
 - SEVP-certified school search feature
- New Features in 2015
 - Mapping SEVIS by the Numbers

Engage with SEVP

Stay Connected

- Key News and Content
 - [Studyinthestates.dhs.gov/Blog](https://studyinthestates.dhs.gov/Blog)
 - SEVP Spotlight Newsletter
 - Email SEVPCommunications@ice.dhs.gov to subscribe
- Connect on Social Media
 - Follow us on Twitter @StudyinStates
 - Like us on Facebook (Facebook.com/StudyintheStates)
 - Follow us on LinkedIn (LinkedIn.com/company/Student-and-Exchange-Visitor-Program)
- Engage with Us Through Conferences
 - Email SEVPOutreach@ice.dhs.gov with information about your upcoming event or to be added to the SEVP Conference Bulletin distribution list

SEVP Values Your Feedback

StudyintheStates.dhs.gov/Survey

- Take our Stakeholder Satisfaction Survey today
- Your opportunity to provide feedback on this conference presentation
- Comments reviewed throughout the year



The screenshot shows the 'STUDY in the STATES' website interface. At the top, there is a navigation bar with 'STUDENTS', 'SCHOOLS', 'OUTREACH', and 'TOOLS' tabs. Below this is a 'RELATED CONTENT' section with a list of links: 'I Want To Study In The States', 'Immigration Status', 'Transferring', 'Traveling', 'Employment and Other Benefits', and 'Resources'. The main content area features the title 'Stakeholder Satisfaction Survey' and a paragraph of text: 'Please take a few minutes to provide us with your feedback on the conferences and virtual events attended or hosted by SEVP. Additionally, we would like your feedback on the resources available to you on the Study in the States website and on other communications channels. This brief online form will provide SEVP with the information we need to continue offering you the best and most useful information at events and online. Thank you for your time and assistance!'. Below the text is a question: 'Did you recently attend an event hosted or attended by SEVP? Please select from the options below.' and two radio button options: 'Conference or Workshop (in-person)' and 'Webinar or Teleconference'.

SEVP Contact Information

- Please contact the SEVP Response Center by:
 - Phone:
 - 703-603-3400
 - 800-892-4829
 - Email:
 - For case-specific questions, email SEVP@ice.dhs.gov.
 - For technical issues, email SEVISHelpDesk@ice.dhs.gov.
 - Monday through Friday, 7 a.m. and 8 p.m. ET, except holidays
- Additional contact information:
 - StudyintheStates.dhs.gov/Contact-Us